

Code of Conduct



At Limitless Sports & Activities Limited, we are committed to creating a safe, positive, and inclusive environment where every child and young person can thrive. Our approach promotes respect, kindness, and responsibility, ensuring that all participants feel valued, supported, and able to enjoy their time with us.

We welcome and support children with Special Educational Needs and Disabilities (SEND) and we work to ensure every child can take part fully in our activities. Our inclusive approach includes working closely with carers, parents and professionals, making reasonable adjustments, providing clear routines and visual supports and offering calm or sensory spaces when needed. We tailor our behaviour strategies to each child and recognise that behaviour is a form of communication. We aim to respond with empathy, consistency and understanding so every child feels supported and able to thrive.

Our Expectations of Children and Young People

We encourage all children to:

- Treat others with kindness, respect, and fairness
- Listen to staff and follow instructions designed to keep everyone safe
- Use equipment and resources responsibly
- Include others and help create a welcoming environment
- Speak to a member of staff if they feel worried, unsafe, or upset

We recognise that children may need support to manage their emotions or behaviour. Our staff use positive, restorative approaches to help children make good choices and learn from challenges.

Our Commitment as Staff

All staff agree to:

- Model positive, respectful behaviour at all times
- Build trusting, supportive relationships with children and families
- Use consistent, fair, and restorative behaviour strategies
- Prioritise safety and wellbeing in every interaction
- Respond calmly and professionally to incidents or concerns

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Staff follow our Safeguarding and Child Protection Policy and receive ongoing training to ensure their practice remains safe, supportive, and child-centred.

Supporting Positive Behaviour

We promote positive behaviour through:

- Clear routines and expectations
- Encouragement, praise, and recognition
- Restorative conversations to repair relationships and resolve conflict
- Reasonable adjustments for children with SEND or additional needs
- Close communication with parents, carers, and professionals where appropriate

When Behaviour Causes Concern

If behaviour places a child or others at risk, we will:

- Intervene promptly to ensure safety
- Use de-escalation and restorative approaches
- Record significant incidents in line with safeguarding procedures
- Communicate with parents or carers where necessary
- Work collaboratively to support the child's needs

In rare cases where behaviour continues to pose a significant risk despite support, we may need to review a child's place at the provision. This will always be handled sensitively, fairly, and in partnership with families.

Our Shared Values

Our shared values guide everything we do at Limitless Sports & Activities Limited. We believe every child deserves to feel safe, included, and treated with respect. We want all children to have fun, build confidence, and enjoy positive experiences while being supported to grow, learn, and succeed by working together—children, families, and staff—we create an environment where everyone can enjoy positive experiences and build lasting confidence.